

Commercial Services Inventory

Services highlighted in grey are those that have been determined to be "Commercial" in nature.

Services marked both as "Commercial" and "Inherently Governmental" have aspects that are considered to fall into both categories (i.e., - commercial activities).

Services marked "Further Study Required" are currently being assessed for their privatization capabilities.

Note that services marked as commercial do not necessitate a designation of "privatizable". Some services should not be privatized due to cost benefit analysis -

Department of Administrative Services

Administrative Rules

Services	Commercial	governmental	Already Privatized	Required	Recommended
Administrative Filing		X			
Publication Services	X	X			
Codification of Rules		X			
Deadline Notification		X			
Procedural Review		X			
Rulemaking Assistance		X			

Archives and Records Service

Services	Commercial	governmental	Already Privatized	Required	Recommended
Archiving		X			
Records Management	X	X		X	
Microfilming Services	X	X			
Records Storage & Retrieval	X	X			
Reformatting Services	X	X			
Public Notice Online Posting	X	X			
Patron Services	X	X			

Facilities Construction and Management

Services	Commercial	governmental	Already Privatized	Required	Recommended
Construction Management	X				
Building Efficiency Program	X				
Real Estate Services	X				
Code Inspection	X		X		
Maintenance Management	X				
Janitorial	X				

Executive Director's Office

Services	Commercial	governmental	Already Privatized	Required	Recommended
General Services		X			
Audit & EDP Audit Services	X	X			
Financial Services		X			
Advertising & Public Relations		X			
Parental Support & Advocacy	X	X	X		

Finance

Services	Commercial	governmental	Already Privatized	Required	Recommended
Accounting		X			
Billing		X			
Check Processing & Distribution		X			
Debt Collection	X		X		
Financial Reporting		X			
Information Retrieval		X			
Payroll Processing		X			
Travel Management	X		X		

Fleet Operations

Services	Commercial	governmental	Already Privatized	Required	Recommended
Fleet Management	X			X	
Fuel Procurement	X				
Surplus Property	X				

State Purchasing and General Services

Services	Commercial	governmental	Already Privatized	Required	Recommended
Contracting Services	X				
Mail Room Services	X				
Printing & Copy Center	X		X		
Surplus	X	X			
Procurement Services		X			

Risk Management

Services	Commercial	governmental	Already Privatized	Required	Recommended
Insurance	X	X			
Loss Control	X	X			
Claims Adjustment	X	X			

Department of Agriculture and Food

Services	Commercial	governmental	Already Privatized	Required	Recommended
Commissioner's Office					
Executive Staff Services		X			
Accounting and Finance	X	X		Y	
Geographical Information Systems	X	X		Y	
Homeland Security	X	X	X	Y	
Public Relations	X	X		Y	
Analytical Laboratories (Chemistry)					
Dairy	?	X		Y	
Feed and Fertilizer	X	X		Y	

Groundwater	?	X		Y	
Meat	?	X		Y	
Pesticide	X	X		Y	
Animal Industry					
Animal Health		X			
Fish Health	X	X		Y	
Laboratories		X			
Plant Industry					
Administration	X	X		Y	
Seed		X			
Fertilizer (FPNF)	X	X			
Plant EPA		X			
Pesticide		X			
Fresh Fruit Inspections (USDA)		X			
Regulatory Services					
Administration		X			
Bedding & Labeling		X			
Weights & Measures		X			
Dairy		X			
Meat		X			
Food	X	X		N	
Egg		X			
Sheep Promotion					
Sheep Promotion		X		Y	
Brand Inspection					
Brand Inspection		X			
Horse Commission					
Horse Commission		X			
Plant Industry and Conservation					
Grain Inspection		X			
Insect Infestation		X			
Organic Inspections	X	X		Y	
Grazing Improvements					
Grazing Improvements		X			
Marketing & Development					
Administration		X		Y	
Utah's Own		X			
Market News		X			
Marketing Orders		X			
Resource Conservation					
Administration		X			
Conservation Commission		X			
Utah Association of Conservation Districts		X			
Resource Conservation Districts		X			
Agriculture Loans		X			
Environmental - Water Quality					
Agriculture Certificate of Environmental		X			
Rural Rehabilitation					
Federal		X			
State		X			
Wildlife Services					
Predatory Animal Control		X			
State & Federal Pesticide Programs		X			
Meat Inspection		X			
Auction Market Vets	X	X	X	N	

Department of Alcoholic Beverage Control					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Retail Operations	X				X
Licensing and Compliance		X			
Warehousing and Distribution	X				X
Purchasing	X				X

Board of Pardons & Paroles					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Pardons		X			
Paroles		X			

Department of Commerce					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Administration					
Administrative Proceedings		X			
Civil Complaints	X	X		X	
Public Utilities					
Rates		X			
Regulation		X			
Real Estate					
Licensing		X			
Enforcement		X			
Education		X			
Corporations and Commercial Code					
Registration of Business Entities		X			
Uniform Commercial Code (UCC) Filings		X			
State Trademarks		X			
Consumer Services					
Rate impact assessment		X			
Property Rights Ombudsman					

Eminent Domain Disputes		X			
Advisory Opinions		X			
Training & Outreach		X			
Consumer Protection					
Investigations and Enforcement	X	X			
Registration of Businesses		X			
Consumer Education	X	X		X	
Occupational and Professional Licensing					
Licensing		X			
Investigations and Enforcement		X			
Controlled Substance Database		X	X	X	
State Construction Registry		X	X	X	
Medical Malpractice Prelitigation		X			
Residence Lien Recovery Fund		X			
Securities					
Licensing		X			
Enforcement		X			
Registration		X			

Capitol Preservation Board					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Visitor Services		X			
Communications/PR	X	X			
Curatorial Management	X	X		X	
Stewardship Management Plan		X			

Department of Corrections					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Incarceration of Adult Offenders	X	X			
Community Supervision	X	X			
Offender Programs	X	X			

Courts					
Services	Commercial	governmental	Already Privatized	Required	Recommended

Department of Environmental Quality					
<i>Services</i>	<i>Commercial</i>	<i>governmental</i>	<i>Already Privatized</i>	<i>Required</i>	<i>Recommended</i>
Air Quality					
Air Monitoring		X			
Compliance		X			
Planning		X			
Permitting		X			
Drinking Water					
Engineering		X			
EPA Regulations		X			
Certification Programs	X	X		N	
Sanitary Surveys		X			
Source Protection Programs		X			
Financial Assistance Programs	X	X		N	
Environmental Response & Remediation					
Underground Storage Tanks	X	X	X	N	
Federal Superfund Program	X	X	X	N	
Voluntary Cleanup	X	X	X	N	
Spills, Chemical/Toxi Release Inventories		X			
Certification of Clandestine Drug Lab	X	X	X	N	
Brownfields Program	X	X	X	N	
Solid & Hazardous Waste					
Permitting		X			
Compliance		X			
Corrective Action		X			
Radiation Control					
Licensing, Registering, and Permitting		X			
Compliance Monitoring and Enforcement		X			
Indoor Radon Outreach	X	X	X	N	
Water Quality					
Water Quality Programs (Permitting)		X			
Wastewater Assistance and Revolving Fund	X	X		N	
Water Quality Standards		X			
Laboratory Analysis	X	X		Y	
Certification Programs		X			

Department of Financial Institutions					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Primary Purpose		X			
Charters		X			
Regulation		X			
Compliance		X			
Registration		X			
Credit Regulation		X			
Publications		X			

Department of Health					
Disease Control & Prevention					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Environmental Lab Certification		X			

Clinical Lab Improvements Amendments		X			
Microbiology		X			
Chemistry & Environmental Services		X		X	
Forensic Toxicology	X	X		X	
Epidemiology					
Immunizations	X	X			
Communicable Disease Prevention	X	X			
Refugee Health	X	X			
HIV/AIDS Treatment & Care	X	X			
Tuberculosis Treatment & Care		X			
Communicable Disease Epidemiology & Surveillance		X			
Environmental Public Health Surveillance		X			
Environmental Sanitation Program		X			
Utah Surveillance Immunization Info System		X			
Prescription Pain Medication		X			
Health Promotion					
Bureau management		X			
Arthritis		X			
Asthma		X			
Baby Your Baby	X	X			
Utah Cancer Control Program		X			
Diabetes Prevention & Control		X			
Heart Disease & Stroke Prevention		X			
Physical Activity, Nutrition, & Obesity		X			
Tobacco Prevention & Control		X			
Violence & Injury Prevention		X			
Medical Examiner		X			

Executive Director's Office					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Public Health Informatics		X			
Vital Records & Statistics		X			
Public Health Assessment		X			

Family Health & Preparedness					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Patient Safety		X			
Maternal & Child Health					
Data Resources		X			
Maternal & Infant Health		X			
Oral Health		X			
WIC Program		X			
Children w/ Special Health Care Needs					
SSHCN Clinic Programs		X			
Fostering Healthy Children		X			
Newborn Screening		X			
Newborn Hearing		X			
Tech Dependent Children		X			
Emergency Medical Services					
Bureau management		X			
Hospital Trauma		X			
EMS Certification		X			
Public Health Preparedness		X			
Testing	X	X	X		
Professional Development		X			
Health Facility Licensing					
Health Facility Licensing		X			
Long Term Care Facilities		X			
Non Long Term Care Facilities		X			
Resident Assessment		X			
Information Systems		X			
Child Development					
Baby Watch Intervention	X	X	X		
Child Care Licensing		X			
Primary Care					
Primary Care/Rural Health		X			
Health Clinics of Utah		X			
Dental Care Services	X	X	X		
Multicultural Health		X			
Indian Health Liaison		X			

Medicaid & Health Financing					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Medicaid Operations	X	X			
Provider Enrollment & Sanctions	X	X			
Provider & Client Customer Service	X	X			
Eligibility Policy		X			
Medical Review Board		X			
Medicaid Eligibility Quality Control		X			
New Choices Waiver		X			
Work Ability Utah		X			
Prior Authorization of Specified Medicaid Service	X	X			
Evidence Preparation - Review of Denials		X			
Evidence Preparation - Administrative Hearings		X			
Financial Services		X			
Contract Management		X			
CMS 64 Reporting		X			

Pharmacy Rebates		X			
Nursing Home/Hospital Assessment		X			
State/Local Funds Revenue Collection		X			
Clinic Support		X			
Coverage & Reimbursement	X	X			
Medicaid Rate Determination	X	X			
Medicaid Pharmacy	X	X			
Managed Health Care/Contracted Services	X	X			
Restriction Program	X	X			
Administration of Certain Match Programs		X			
Early Periodic Screening Diagnosis & Treatment		X			
Children's Health Insurance Program	X	X			
Primary Care Network		X			
Utah's Premium Partnership for Health Insurance	X	X			
Administrative Hearings		X			

Department of Heritage & Arts					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Administration					
Administration		X			
DCC Digitization	X	X	X	Y	
Arts and Museums					
Literary Arts Program		X			
Individual Artist Program		X			
Traveling Exhibitions Program		X			
Community Partnership Program		X			
Folk Arts Program		X			
Visual Arts Program		X			
Public Art Program		X			
Arts & Museums Administration		X			
Grants & Non-Profit		X			
Arts Education		X			
Museum Services		X			
State History					
Administration		X			
Library & Collections		X		Y	
Public History, Communications & Information	X	X		Y	
State Historic Preservation Office		X			
Human Remains Recovery	X	X		N	
Geographic Information Systems Support	X	X		N	
Vernal Field Office		X			
State Historical Society		X			
Multicultural Affairs					
Multicultural Youth Leadership Summit		X			
Cultural Competency Training	X	X		Y	
Indian Affairs					
Indigenous Day		X			
Native American Summit		X			
Commission on Service and Volunteerism					
Americorps		X			
Disaster Response Spontaneous Volunteer		X			
Volunteer Management Training		X			
State Library					
Bookmobile Services		X			
State Government Publications		X			
Multi-State Library Services		X			
Bond, Operation & Maintenance		X			
Pioneer, Utah's Online Library		X			
Public Library Certification		X			
Resource Sharing		X			
Librarian Continuing Education	X	X		Y	
Library-Blind & Disabled	X	X		N	

Department of Human Resources					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Classification		X			
Compensation		X			
Recruitment & Selection	X	X	X		
Performance Management	X	X	X		
Workforce Planning & Data Management		X			
Liability Management		X			

Department of Human Services					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Executive Director's Office					
Office of the Public Guardian					
Educate the public	X	X		Y	
Guardianship, conservatorship services	X	X		Y	
Office of Licensing		X			
Aging and Adult Services					
Aging Services	X	X	X	N	
Adult Protective		X			
Child and Family Services					
Adoption Services	X	X		Y	
Domestic Violence Services	X	X	X	N	
Child Protective Services		X			
Substance Abuse and Mental Health					

Mental Health Services	X	X	X	N	
Substance Abuse	X	X	X	N	
Pre Admission Screening Resident Review Progr	X	X	X	N	
Juvenile Competency Evaluations and Forensic	X	X	X	N	
On Premise Alcohol Server Training	X	X	X	N	
Off Premise Alcohol Server Training	X	X	X	N	
DUI Education	X	X	X	N	
Utah State Hospital	X	X	X	N	
Office of Recovery Services					
Process Services	X	X	X	N	
Genetic Testing for Paternity	X	X	X	N	
Child Support Order Establishment	X	X		Y	
Child Support Order Collection	X	X		Y	
Services for People with Disabilities					
Community Supports Waiver	X	X	X	N	
Acquired Brain Injury Waiver	X	X	X	N	
Physical Disabilities Waiver	X	X	X	N	
Utah State Developmental Center	X	X	X	N	
Juvenile Justice Services					
Residential Services	X	X	X	N	
Nonresidential Services	X	X	X	N	

Department of Insurance					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Producer Licensing, Examination and Captive Divisions					
Licensing		X			
Insurance Fraud and Market Conduct Divisions					
Investigations & Prosecutions	X	X		Y	
Health, Life and Property and Casualty Divisions					
Rate & Reform Reviews		X			
Health, Life, Property and Casualty, Market Conduct, Producer Licensing and Fraud Divisions					
Consumer Services & Education		X			
Examination and Captive Divisions					
Solvency Surveillance/Financial Evaluation	X	X		Y	
Coverage for the Uninsured (HIPUtah)					
Coverage for Uninsured (HIPUtah)	X	X	X	N	

Labor Commission

Adjudication					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Administrative Hearings		X			

Administration					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Appeals		X			
Accounting/Budgeting		X			
Actuarial Services	X	X		Actuarial	
Legal Services	X	X			
Customer Relations		X			

Anti-Discrimination & Labor					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Employment Discrimination		X			
Fair Housing		X			
Wage Claim Unit		X			

Boiler, Elevator & Coal Mine Safety					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Elevator/Escalator Inspection		X			
Broiler/Pressure Vessel Inspection		X		Broiler - no market	
Coal Mine Safety		X			
Coal Miner Certification		X			

Industrial Accidents					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Workers' Compensation Claims		X			
Workers' Compensation Compliance		X			
Employers' Reinsurance Fund		X			
Uninsured Workers' Fund		X			

Utah Occupational Safety & Health (OSHA)					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Compliance		X			
Consultation	X	X		Consultation?	
Financial Services		X			
Labor Statistics		X			

Department of Natural Resources					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Administration					
Administration		X			
Watershed Restoration	X	X	X	N	
Endangered Species	X	X	X	N	
Forestry, Fire, and State Lands					
Fire Management		X			
Forest Management - Health		X			

Forest Management - Stewardship		X			
Forest Management - Legacy Program		X			
Great Salt Lake Comprehensive Management		X			
Great Salt Lake Selenium Monitoring		X			
Lands Management		X			
Lone Peak Conservation Center		X			
Oil, Gas, & Mining					
Administration		X			
Oil & Gas Conservation Program		X			
Minerals Program		X			
Coal Program		X			
Abandoned Mine Reclamation Project		X			
Board of Oil, Gas, & Mining		X			
Utah Geological Survey					
Geologic Hazards		X		Y	
Mapping Geology		X		Y	
Energy & Minerals	X	X		Y	
Ground Water & Paleontology	X	X		Y	
Geologic Information & Outreach	X	X	N	Y	
Water Rights					
Administration		X			
Applications & Records		X			
Dam Safety		X			
Field Services		X			
Technical Services		X			
Water Resources					
Water Development Program		X			
Interstate Streams		X			
State Water Planning &		X			
Cloud Seeding		X			
Water Resources Board		X			
Desert Operations		X			
Wildlife Resources					
Administration		X			
Administrative Services/Sales	X	X	X	Y	
Wildlife Section		X			
Habitat Section		X			
Conservation Outreach	X	X		Y	
Law Enforcement		X			
Habitat Council		X			
Contributed Accounts		X			
Capital Facilities Account		X			
Cooperative Studies Account		X			
Predator Control	X	X		Y	
State Parks and Recreation					
Recreation Services	X	X	X	Y	
Boating Program	X	X			
Off Highway Vehicle (OHV) Program	X	X		Y	

State Office of Rehabilitation					
<i>Services</i>	<i>Commercial</i>	<i>governmental</i>	<i>Already Privatized</i>	<i>Required</i>	<i>Recommended</i>
Rehabilitative Services					
Vocational Rehabilitation		X			
Assistive Technology		X			
Independent Living Centers		X			
Services for the Blind and Visually Impaired					
Federal Older Blind Program Services and Training		X			
Vision Screening Utah Children		X			
Business Enterprise Program		X			
Vocational Rehabilitation		X			
Older Blind Specialist/Trainer		X			
Training and Adjustment		X			
Disability Determination Services					
Disability Determination Services		X			
Services for the Deaf and Hard of Hearing					
Certification Testing for American Sign Language		X			
Case Management and Counseling	X	X		N	
Training and Adjustment Services		X			
Assistive Technology		X			

Department of Public Safety					
<i>Services</i>	<i>Commercial</i>	<i>governmental</i>	<i>Already Privatized</i>	<i>Required</i>	<i>Recommended</i>
Administrative Services					
Financial Document Processing		X			
Federal Grant Accounting and Reporting		X			
Budget and Legislative Impact Preparation		X			
Aero Bureau					
Aviation Law Enforcement Support		X			
General Aviation Support	X	X		Y	
Statewide Information & Analysis Center (SIAC)					
General Services		X			
Intelligence Analysis		X			
Intelligence Liaison Officer (ILO) Program		X			
Critical Infrastructure Protection		X			
Bureau of Criminal Identification					
BCI - Records Section					
Criminal Background Checks	X	X		N	

	Utah Computerized Criminal History		X			
BCI - Automated Fingerprint Identification System (AFIS) Section						
	Criminal Fingerprint Cards		X			
	Misdemeanor Citation Processing		X			
BCI - Expungement Section						
	Expungements and Certificates of		X			
BCI - Applicant Background Check (ABC)/Fingerprinting Section						
	Right of Access		X			
	Job Applicant Fingerprinting Services	X	X		Y	
	Civil Applicant Fingerprinting	X	X		Y	
BCI - Quality Assurance Section						
	Control Service Agency		X			
	Security Point of Contact		X			
	System Monitoring		X			
	System Access		X			
	Quality Assurance		X			
	User Background Checks		X			
	Information Dissemination		X			
	Amber Alerts		X			
	Backlog Assistance		X			
BCI - Auditing & Training/Data Collection & Analysis Section						
	Training		X			
	Database Auditing		X			
	Crime Statistics	X	X		Y	
	Missing Person Clearinghouse		X			
BCI - Support Services Section						
	Criminal History Record Reports	X	X		Y	
	Receipting		X			
	Mail Sorting and Receipting		X			
	Accounting		X			
BCI - Investigations Section						
	Concealed Firearms Investigations		X			
	Private Investigation & Bail Enforcement		X			
	Building Security & Law Enforcement		X			
	Training		X			
BCI - Firearms Section						
	Concealed Firearm Permit Applications	X	X		Y	
	Bail Enforcement Licensing	X	X		Y	
	Private Investigator Licensing	X	X		Y	
BCI - Brady Section						
	Brady Criminal Background Checks		X			
	Agency Support		X			
Communications Program						
	Emergency Dispatch Services		X			
Bureau of Forensic Services (State Crime Lab)						
	Criminalistic Services	X	X		N	
	Crime Scene Response		X			
	Training	X	X		N	
	Courtroom Testimony/Case Consultation		X			
State Bureau of Investigation						
	General Investigations Support		X			
	Criminal Investigative Support		X			
	Fraud and Financial Crime Investigations		X			
Utah Highway Patrol						
	Field Operations		X			
	Interstate and Road Safety		X			
	Commercial Vehicle Regulation		X			
	Safety Inspections		X			
	Protective Services		X			
	Special Services		X			
	Special Enforcement		X			
	Technology Services		X			
Fire Marshall's Office						
	Building Plan Reviews and Inspections		X			
	Fire and Arson Investigations	X	X		Y	
	Technician Licensing and Certification		X			
	National Fire Incident Reporting System Data		X			
Division of Emergency Management						
	Planning	X	X		Y	
	Training & Exercise	X	X		Y	
	Community Outreach		X			
	Emergency Operations		X			
Peace Officers' Standards & Training						
	Basic Police Training		X			
	Investigations for Officer Misconduct		X			
	In-Service Police Training		X			
	Certification Process & Record Management	X	X	X	N	
Liquor Law Enforcement						
	DABC Investigations & Inspections		X			
	Administrative Inspections		X			
	Investigative Support		X			
Driver License Division						
	Driver License Applicant Examination					
	Initial Application	X	X	X	N	
	Examination	X	X	X	N	2010
	Renewals	X	X			2010
	Document Examination		X		X	2010

Identification Card Issuance		X		X	2010
Administrative Hearings		X			2010
Private Driver Education School Registration		X			2010
Motorcycle Safety Program		X		Y	2010
Commercial Driver License Program	X	X	X	N	
Ignition Interlock System	X	X	X	N	
Records Bureau					
Driver License Records		X			
Driver Privilege Regulation		X			
Accident Reports & Court Records		X			
Driving Record Reporting		X			
Driver License Medical Advisory Board		X			
Call Center		X			
Administrative Hearings		X			
Record Classification & Release Control		X			
Correspondence & Requests		X			
Administrative Services Bureau					
Uninsured Motorist Identification Database		X	X	N	
Motor Voter		X			
Charitable Donations	X	X		N	
Web Services	X	X		N	
Administrative Support		X			
Highway Safety					
Highway Safety Program		X			

Public Service Commission					
<i>Services</i>	<i>Commercial</i>	<i>governmental</i>	<i>Already Privatized</i>	<i>Required</i>	<i>Recommended</i>
Utility Services					
Oversight & Hearing		X			
Adjudicatory Orders		X			
Audit & Adjudicatory Proceedings		X			
Energy Efficiency & Conservation		X			

Tax Commission					
<i>Services</i>	<i>Commercial</i>	<i>governmental</i>	<i>Already Privatized</i>	<i>Required</i>	<i>Recommended</i>
Commissioners					
Establish tax policy		X			
Provide an adjudicative appeal process		X			
Provide economic and statistical information		X			
Provide public information on tax and motor		X			
Administration					
Oversee operations		X			
Accounting and reconciliation		X			
Security oversight to protect confidential		X			
Agency planning, performance, budget, and		X			
Review of legislation and oversight of the		X			
Internal budget and accounting functions		X			
Investigate criminal tax evasion		X			
Property Tax					
Oversee statutory compliance of county		X			
Provide technical assistance and training to		X			
Certify county and local entity tax rates		X			
Appraise centrally assessed properties (mines,		X			
Support of counties on personal property		X			
Auditing					
Audit taxpayer returns		X			
Taxpayer Services					
Provide confidential assistance		X			
Resolution of delinquent taxpayer accounts		X	Limited		
Processing					
Receive and process the state's tax revenues		X			
Review, edit, correct, and process taxpayer		X			
Record returns, payments, all revenue funds		X			
Update taxpayer account information		X			
Tax return retention for agency and taxpayers		X			
Motor Vehicle					
Issue and maintain official records of vehicle		X			
Register vehicles		X			
Collect and distribute all vehicle related taxes		X			
Renewal vehicle registrations	X	X	Agency-	N	
Suspend, revoke and reinstate vehicle		X			
Release state impounded vehicles		X			
Register and collect fees for interstate motor		X			
Motor Vehicle Enforcement					
License and Regulate motor vehicle businesses		X			
Vehicle Registration Enforcement		X			
Vehicle Crime Investigations		X			

Department of Technology Services					
<i>Services</i>	<i>Commercial</i>	<i>governmental</i>	<i>Already Privatized</i>	<i>Required</i>	<i>Recommended</i>
Infrastructure					
Hosting Services	X	X		Y	
Network Services	X	X		Y	
Telecommunication Services	X	X	X	Y	
Desktop Services		X	X		
Application Development					
Development Services	X	X	X	Y	Y

Department of Transportation					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Administration					
Communications	X	X	X	N	
Finance	X	X		N	
Legal	X	X		N	
Policy and Legislative Services		X			
Operations					
Aeronautics (3)	X		X	N	
Equipment Operations	X		X	N	
Maintenance	X		X	N	
Motor Carrier		X			
Risk Management	X	X		Y	N
Traffic Management	X	X	X	N	
Traffic Studies	X	X	X	N	
Traffic Safety	X	X	X	N	
Safety Education	X	X	X	N	
Project Development					
Right of Way	X	X	X	N	
Structures	X		X	N	
Project Design/Engineering Services	X		X	N	
Construction/Materials	X		X	N	
Engineering Technology Services	X		X	N	
Highway Construction	X		X	N	
Environmental	X	X	X	N	
Systems Planning and Programming					
Asset Management	X	X	X	Y	N
Planning		X			
Research		X			
Local Government Assistance		X			

Veterans' Affairs					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Outreach	X	X	X	N	
Nursing Homes	X	X	X	N	
Cemetery	X	X	X	N	

Department of Workforce Services

Child Care Program					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Child Care Services		X		X	

Eligibility Services					
Services	Commercial	governmental	Already Privatized	Required	Recommended
SNAP (Food Stamps)	X	X			
Medicaid & CHIP	X	X			

Employment & Training					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Wagner Peyser/Veterans' Services		X			
Temporary Assistance for Needy Families (TANF)	X		X		
Labor Market Information		X			
Refugee Assistance	X	X	X	X	
General Assistance Program	X	X		X	
Unemployment Insurance (UI)		X			
Workforce Enforcement Act	X	X	X		

Technology & Administrative Services					
Services	Commercial	governmental	Already Privatized	Required	Recommended
IT, Web, & System Services	X	X	X		
Administrative Services	X	X	X		
Asset Recovery	X	X			Debt Collection
Management		X			
Purchasing		X			

Housing & Community Development					
Services	Commercial	governmental	Already Privatized	Required	Recommended
Zoos		X			
Special Projects: Huntsman Cancer Center		X			
Emergency Food Network (EFN)	X	X			
Emergency Food Assistance (FEMA)		X			
Individual Development Accounts (IDA)	X	X	X		
Earned Income Tax Credit Education Program	X	X			
Rural Development Affordable Housing		X			
OWHLF Affordable Housing Planning		X			
TANF Rental Assistance		X			
Utah Telephone Assistance Program (UTAP)		X			
Home Energy Lifeline Program (HELP)		X			
Faith-based Initiatives		X			
Mineral Lease Grants & Loans		X			
Pamela Atkinson Homeless Trust Fund		X			
OWHLF Low Income Housing		X			
Administration		X			
Private Activity Bond		X			
Community Development Block Grant (CDBG)		X			

Neighborhood Stabilization Program		X			
Weatherization Assistance Program	X	X			
Critical Needs Housing		X			
Emergency Shelter Grants		X			
Continuum of Care/Homeless Management		X			
Low Income Home Energy Assistance Program		X			
Community Services Block Grant		X			
Housing for AIDS Infection		X			
ARRA Weatherization Assistance Program		X			
ARRA Homelessness Prevention & Rapid		X			
ARRA Community Services Block Grant		X			
ARRA AmeriCorps	X	X			
ARRA Foreclosure Remediation		X			
AmeriCorps		X			